

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☒ CLEC ☐ ILEC ☐ Wireless

242474

CERTIFICATED COMPANY INFORMATION

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|--|---------------------------------|
| <u>Knology of South Carolina, Inc.</u> | |
| Company Name WOW! Internet, Cable and Phone | FEIN/SSN 706-645-3966 |
| Dbaf/ka 1241 O.G. Skinner Drive | Telephone # |
| Mailing Address West Point, Georgia 31833 | |
| City, State, Zip Code 4506 Dorchester Road | |
| Business Location North Charleston, SC 29405 | |
| City, State, Zip Code | Charleston County |

MAR 25 2013
CLERK'S OFFICE

REGISTERED AGENT INFORMATION

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| Registered Agent: CSC |
| Mailing Address: 1703 Laurel Street |
| Columbia, SC 29201 |
| City, State, Zip Code |

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

Abu Kahn

- A. **General Manager** (Include Address if different than above)
 843-225-1000 / 843-740-1919 / abu.kahn@wideopenwest.com
 Telephone Number / Facsimile Number / E-mail Address
 Customer Service Supervisor
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
 843-225-1000 / 843-740-1919 / wecare@knology.com
 Telephone Number / Facsimile Number / E-mail Address
 Bruce Schoonover 1241 O.G. Skinner Drive, West Point, GA 31833
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
 706-645-3966 / 706-645-8614 / bruce.schoonover@wideopenwest.com
 Telephone Number / Facsimile Number / E-mail Address
 877-566-5649
- C2. **Customer Contact** (Toll Free Number)
- D. **Engineering Operations** (Include Address if different than above)
 843-225-1000 / /
 Telephone Number / Facsimile Number / E-mail Address
- E. **Test and Repair** (Include Address if different than above)
 843-225-1000 / 843-740-1919 /
 Telephone Number / Facsimile Number / E-mail Address
 24*7 call center
- F. **Emergencies** (During Non-Office Hours)
 877-566-5649 / 843-740-1919 / wecare@knology.com
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. Bruce Schoonover 1241 O.G. Skinner Drive, West Point, GA 31833
Regulatory Officer (Include Address if different than above)
706-645-3966 / 706-645-8614 / bruce.schoonover@wideopenwest.com
Telephone Number / Facsimile Number / E-mail Address
Bruce Schoonover
- H. **Dual Party Mailings** (Name)
1241 O.G. Skinner Drive, West Point, GA 31833
(Mailing Address)
706-645-3966 / 706-645-8614 / bruce.schoonover@wideopenwest.com
Telephone Number / Facsimile Number / E-mail Address
Bruce Schoonover
- I. **Interim LEC Fund Mailings** (Name)
1241 O.G. Skinner Drive, West Point, GA 31833
(Mailing Address)
706-645-3966 / 706-645-8614 / bruce.schoonover@wideopenwest.com
Telephone Number / Facsimile Number / E-mail Address
Bruce Schoonover
- J. **Universal Service Fund Mailings** (Name)
1241 O.G. Skinner Drive, West Point, GA 31833
(Mailing Address)
706-645-3966 / 706-645-8614 / bruce.schoonover@wideopenwest.com
Telephone Number / Facsimile Number / E-mail Address
Bruce Schoonover
- K. **Gross Receipts Mailings** (Name)
1241 O.G. Skinner Drive, West Point, GA 31833
(Mailing Address)
706-645-3966 / 706-645-8614 / bruce.schoonover@wideopenwest.com
Telephone Number / Facsimile Number / E-mail Address
Bruce Schoonover
- L. **Lifeline Mailings** (Name)
1241 O.G. Skinner Drive, West Point, GA 31833
(Mailing Address)
706-645-3966 / 706-645-8614 / bruce.schoonover@wideopenwest.com
Telephone Number / Facsimile Number / E-mail Address

Bruce Schoonover

This form was completed by

Vice President - Regulatory Compliance

Title

Signature

/ 3/14/13

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201